

SCHEDULE F – DECLARATION OF COMPLIANCE

DECLARATION OF COMPLIANCE

Issued pursuant to the MSAA effective April 1, 2021

To: The Board of Directors of the Ontario Health West Region Attn: Board Chair.

From: The Board of Directors (the “Board”) of the [INDEPENDENT LIVING WATERLOO REGION] (the “HSP”)

Date: [June 23, 2022]

Re: April 1, 2021 – March 31, 2022 (the “Applicable Period”)

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between the Ontario Health Region and the HSP effective April 1, 2021.

The Board has authorized me, by resolution dated [June 23, 2022], to declare to you as follows:

After making inquiries of the [Janet Redman, Executive Director] and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board’s knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the “MSAA”) in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices;
- (ii) The *Public Sector Compensation Restraint to Protect Public Services Act, 2010*, and
- (iii) The *Connecting Care Act, 2019*



[Greg Barratt, Board Chair]

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Appendix 1 - Exceptions

[Please identify each obligation under the MSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

Below were the performance indicators that ILWR did not meet. The ongoing COVID-19 pandemic, Ministry-appointed supervision and internal organizational changes, recruitment and retention challenges, and supporting consumers with increasing needs continue to impact our ability to achieve our targets within the corridor.

Key Performance Indicator	Target Corridor	Year End Performance	Within Performance Corridor
Attendant Outreach Individuals Served	78-116	72	
Attendant Outreach Hours of Care	45,234-48,033	34,594	
Assisted Living Individuals Served	67-92	71	*
Assisted Living Resident Days	27,258-29,530	24,990	