

## SCHEDULE F – DECLARATION OF COMPLIANCE

### DECLARATION OF COMPLIANCE

Issued pursuant to the Multi-Sector Service Accountability Agreement effective April 1, 2019

**To:** The Board of Directors of Ontario Health  
Attn: Board Chair

**From:** The Board of Directors (the "Board") of the Independent Living Waterloo Region  
(the "HSP")

**Date:** 6/22/2023

**Re:** April 1, 2022 – March 31, 2023 (the "Applicable Period")

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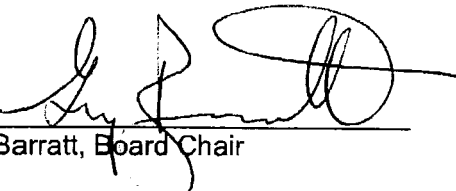
Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the multi-sector service accountability agreement between Ontario Health and the HSP effective April 1, 2019, as amended by an amending agreement dated the 31st day of March, 2020 (the "March 2020 Amendment"), an extending letter effective March 31, 2021 (the "March 2021 Extending Letter") and an extending letter effective March 31, 2022 (the "March 2022 Extending Letter") (collectively, the "Agreement").

The Board has authorized me, by resolution dated 6/22/2023, to declare to you as follows:

After making inquiries of the Executive Director, Janet Redman, and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the Agreement in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices;
- (ii) The *Connecting Care Act*, 2019; and
- (iii) Any compensation restraint legislation which applies to the HSP



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Greg Barratt, Board Chair

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### Appendix 1 - Exceptions

[Please identify each obligation under the MSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.

The ongoing COVID-19 pandemic, recruitment and retention challenges, and supporting consumers with increasing needs continue to impact ILWR's ability to achieve some targets within the corridor. We continue to strive to meet targets and have requested changes to both functional centre targets in our 2023-2024 CAPS submission to Ontario Health.

Specific details:

Attendant Outreach - Individuals Served is below target due to the increasing needs of existing consumers which allows them to age-in-place at home.

Assisted Living - Individuals Served and Resident Days are below target due to the lack of available units and increasing needs/ complexity of consumers to allow them to age-in-place at home.

